## Customer Service & Delivery Budgets 2020/21

Cost Centre Code	Cost Centre Description	Budget Manager	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	20/21 MTFS Adjustments	20/21 Other Adjustments	Final Budget 20/21
			£'s	£'s	£'s	£'s	£'s	£'s
W1010	Customer Contact Centre	Sarah Moody	252,300	0	252,300	13,100	(40,900)	224,500
W1013	Case Management Localities	Sarah Moody	237,500	0	237,500	13,000	(48,900)	201,600
W1020	Planning Applications and Advice	Pat Whymer	(354,795)	0	(354,795)	(15,000)	0	(369,795)
W1040	Local Land Charges	Pat Whymer	(88,806)	0	(88,806)	15,000	0	(73,806)
W1304	Grounds Maintenance	Sarah Moody	0	0	0	(20,000)	145,927	125,927
W1501	General Health	lan Luscombe	14,170	0	14,170	0	0	14,170
W1531	Licensing	lan Luscombe	(90,551)	0	(90,551)	0	0	(90,551)
W1533	Pest Control	lan Luscombe	15,493	0	15,493	0	0	15,493
W1534	Pollution Control	lan Luscombe	(2,671)	0	(2,671)	0	0	(2,671)
	Food Safety	lan Luscombe	698	0	698	0	0	698
W1536	Health & Safety at Work	lan Luscombe	1,500	0	1,500	0	0	1,500
W1544	Community Safety	lan Luscombe	6,500	0	6,500	0	0	6,500
W1545	Emergency Planning	lan Luscombe	5,370	0	5,370	0	0	5,370
W1551	Homelessness	Isabel Blake	119,377	0	119,377	11,000	0	130,377
W1552	Housing Advice	Isabel Blake	1,200	0	1,200	0	0	1,200
W1555	Private Sector Housing Renewal	lan Luscombe	31,595	0	31,595	0	0	31,595
W1565	Housing Benefit Payments	Isabel Blake	50,953	0	50,953	0	0	50,953
W1568	Housing Benefit Administration	Isabel Blake	(93,487)	0	(93,487)	10,000	(13,000)	(96,487)
W1571	Council Tax Collection	Isabel Blake	(274,500)	72,806	(201,694)	0	0	(201,694)
W1574	Council Tax Support Case Management Customer Service &	Isabel Blake	(56,000)	0	(56,000)	0	0	(56,000)
W1998	Delivery	Sarah Moody	885,206	(119,306)	765,900	94,900	(19,000)	841,800
W1999	Specialists Customer Service & Delivery	Catherine Bowen	1,518,100	66,000	1,584,100	146,700	(574,100)	1,156,700
W2300	Landscape Maintenance (External)	Sarah Moody	145,927	0	145,927	0	(145,927)	0
W4001	Senior Leadership Team	Sophie Hosking	99,525	0	99,525	(54,300)	226,700	271,925
W4002	Extended Leadership Team Corporate Training & Occupational	Sophie Hosking	0	0	0	Ó	452,300	452,300
W4004		Andy Wilson	3,183	0	3,183	15,000	0	18,183
W4005	Training	Sarah Moody	0	0	0	0	11.700	11,700
W4015	Specialists Service Based Training	Catherine Bowen	0	0	0	0	12,400	12,400
W4041	Internal Audit	Catherine Bowen	25,400	0	25,400	800	0	26,200
W4082	Landline Telephones	Mike Ward	21,000	0	21,000	0	0	21,000
W4084	ICT Support Contracts	Mike Ward	357,384	0	357,384	149,000	0	506,384
W4085	Mobile Phones	Mike Ward	14,000	0	14,000	0	0	14,000
W4086	ICT Hardware Replacement	Mike Ward	42,084	0	42,084	0	0	42,084
W4087	Photocopiers/MFD's	Mike Ward	10,000	0	10,000	0	0	10,000
W4100	Specialists Human Resources CoP	Catherine Bowen	22,240	0	22,240	1,500	14,500	38,240
W4101	Specialists Legal CoP	Catherine Bowen	136,900	0	136,900	12.800	(29.400)	120,300
W4101	Specialists Design CoP	Catherine Bowen	23,800	0	23,800	1,000	8,100	32,900
W4103	Specialists Finance CoP	Catherine Bowen	165,763	0	165,763	11,900	(25,400)	152,263
W4104	Specialists ICT CoP	Catherine Bowen	275,979	0	275,979	11,600	(30,300)	257,279
W4150	Case Management Support Services	Sarah Moody	317,600	4,000	321,600	14,100	(123,800)	211,900
W4155	Case Management Digital Mail Room	Sarah Moody	0 0	4,000	0 0	0	78,300	78,300
W4160	Corporate Management	Pauline Henstock	80,148	(10,000)	70,148	18,197	13,000	101,345
W4196	ICT Customer Support	Sarah Moody	58,100	(10,000)	58,100	2,700	2,700	63,500
W4199	Central Service Overheads	Catherine Bowen	8,142	0	8,142	2,700	2,700	8,142
W6040	Borrowing Costs	Pauline Henstock	1,387,475	(89,400)	1,298,075	0	0	1,298,075
W6050	Interest & Investment Income	Pauline Henstock	(90,321)	Ú	(90,321)	(15,000)	0	(105,321)
			5,283,481	(75,900)	5,207,581	437,997	(85,100)	5,560,478

 $({}^\star) \ \textit{MTFS} - \textit{Medium Term Financial Strategy}, \ \textit{cost pressures and savings agreed as part of the budget process}$ 

(\*\*)2019/20 Virements - movements in budgets to better reflect where budget responsibility should be held, virements always net to zero.
(\*\*\*) Other Adjustments = budget changes required to align expenditure & income to the new management structure, these adjustments net to zero.

	Customer Contact Centre	Sarah Moody	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments (*)	Other Adjustments (***)	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W1010	Employees		357,000	0	357,000	13,100	(36,200)	333,900
	Transport Related		1,800	0	1,800	0	(700)	1,100
	Income							
	Recharges		(106,500)	0	(106,500)	0	(4,000)	(110,500)
	Net Expenditure		252,300	0	252,300	13,100	(40,900)	224,500

<sup>(\*)</sup> The MTFS pressure relates to the allocation of pay inflation (£13.1k)

(\*\*\*) These adjustments relate to the reconfiguration of staffing costs following the SLT/ELT restructure

	Case Management Localities	Sarah Moody	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments (*)	Other Adjustments (***)	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W1013	Employees		246,500	0	246,500	9,000	(40,200)	215,300
	Transport Related		22,500	0	22,500	4,000	(600)	25,900
	Income							
	Recharges		(31,500)	0	(31,500)	0	(8,100)	(39,600)
	Net Expenditure		237,500	0	237,500	13,000	(48,900)	201,600

<sup>(\*)</sup> The MTFS adjustment relates to inflationary pressures (\*\*\*) These adjustments relate to the reconfiguration of staffing costs following the SLT/ELT restructure

	Planning Applications and Advice	Pat Whymer	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments (*)	Other Adjustments	Approved Net Budget 20/21
W1020	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W1020	Supplies & Services		31,850	0	31,850	0	0	31,850
	Income							
	Fees & Charges		(386,645)	0	(386,645)	(15,000)	0	(401,645)
	Net Expenditure		(354,795)	0	(354,795)	(15,000)	0	(369,795)

(\*) 2020/21 Income target for Street Naming and Numbering

	Local Land Charges	Pat Whymer	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments (*)	Other Adjustments	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W1040	Supplies & Services		3,890	0	3,890	0	0	3,890
	Third Party Payments		17,550	0	17,550	0	0	17,550
	Income							
	Fees & Charges		(110,246)	0	(110,246)	15,000	0	(95,246)
	Net Expenditure		(88,806)	0	(88,806)	15,000	0	(73,806)

<sup>(\*)</sup> Reduction in the income target for Local Land Charges

The salary costs of staff delivering these services are sat within the case management and specialist budgets. An appropriate allocation of these costs will be apportioned to this budget for staff costs.

	Grounds Maintenance	Sarah Moody	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments (*)	Other Adjustments	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Employees		0	0	0	0	49,000	49,000
W1304	Premises Related		0	0	0	(20,000)	48,600	28,600
	Transport Related		0	0	0	0	0	0
	Supplies & Services		0	0	0	0	53,227	53,227
	Income							
	Recharges		0	0	0	0	(4,900)	(4,900)
	Net Expenditure		0	0	0	(20,000)	145,927	125,927

<sup>(\*)</sup> Reduction in the maintenance of trees budget (\*\*\*) These adjustments relate to the reclassification of the budget from the Landscape Maintenance (External) cost centre to Grounds Maintenance shown below

	General Health	lan Luscombe	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
		ian Euscombe	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
W1501	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Supplies & Services		14,170	0	14,170	0	0	14,170
	Net Expenditure		14,170	0	14,170	0	0	14,170

	Licensing	lan Luscombe	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	Licensing	ian Luscombe	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W1531	Supplies & Services		23,560	0	23,560	0	0	23,560
W 1531	Income							
	Fees & Charges		(104,011)	0	(104,011)	0	0	(104,011)
	Recharges		(10,100)	0	(10,100)	0	0	(10,100)
	Net Expenditure		(90,551)	0	(90,551)	0	0	(90,551)

The salary costs of staff delivering these services are sat within the case management and specialist budgets. An appropriate allocation of these costs will be apportioned to this budget for staff costs.

		Pest Control lan L	lan Luscombe	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
		rest control	ian Euscombe	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
l v	V1533	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
		Supplies & Services		15,493	0	15,493	0	0	15,493
		Net Expenditure		15,493	0	15,493	0	0	15,493
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		Pollution Control	lan Luscombo	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net

	Pollution Control	on Control lan Luscombe	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	Foliation Control	ian Euscombe	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W1534	Supplies & Services		20,329	0	20,329	0	0	20,329
	Income							
	Fees & Charges		(23,000)	0	(23,000)	0	0	(23,000)
	Net Expenditure		(2,671)	0	(2,671)	0	0	(2,671)

	Food Safety	lan Luscombe	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	Food Salety	ian Euscombe	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W1535	Supplies & Services		5,698	0	5,698	0	0	5,698
	Income							
	Fees & Charges		(5,000)	0	(5,000)	0	0	(5,000)
	Net Expenditure		698	0	698	0	0	698
	Net Expellulture		030		030		U	030

	Health & Safety at Work	lan Luccombo	lan Luscombe 19/20 Base Net 1		Final Budget	MTFS	Other	Approved Net
		ian Luscombe	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
W1536	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Employees		1,500	0	1,500	0	0	1,500
	Net Expenditure		1,500	0	1,500	0	0	1,500

-		Community Safety	lan Luscombe	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	Community Salety	ian Luscombe	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21	
-	W1544	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
		Supplies & Services		6,500	0	6,500	0	0	6,500

	Net Expenditure		6,500	0	6,500	0	0	6,500
	Community Safety	Ian Luscombe	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	Community Safety	lan Luscombe	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
W1545	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Supplies & Services		5,370	0	5,370	0	0	5,370
	Net Expenditure		5,370	0	5,370	0	0	5,370
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	Homelessness	Isabel Blake	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	Homelessiless	isabei biake	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Premises Related		0	0	0	11,000	0	11,000
W1551	Supplies & Services		260,737	0	260,737	0	0	260,737
WISSI	Capital Charges		2,830	0	2,830	0	0	2,830
	Income							
	Rent		(110,000)	0	(110,000)	0	0	(110,000)
	Recharges		(34,190)	0	(34,190)	0	0	(34,190)
	Net Expenditure		119,377	0	119,377	11,000	0	130,377

W1552	Housing Advice	Isabel Blake	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	Housing Advice	isabei biake	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W1552	Employees		470	0	470	0	0	470
	Supplies & Services		730	0	730	0	0	730
	Net Expenditure		1,200	0	1,200	0	0	1,200

	Private Sector Housing Renewal	lan Luscombe	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	Frivate Sector Housing Kenewai	ian Luscombe	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W1555	Supplies & Services		15,700	0	15,700	0	0	15,700
W 1555	Capital Charges		25,895	0	25,895	0	0	25,895
	Income							
	Fees & Charges		(10,000)	0	(10,000)	0	0	(10,000)
	Net Expenditure		31,595	0	31,595	0	0	31,595

	Housing Benefit Payments	Isabel Blake	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments	Other Adjustments (***)	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W1565	Transfer Payments		8,177,500	0	8,177,500	0	165,400	8,342,900
	Income							
	Government Grants		(7,991,547)	0	(7,991,547)	0	(165,400)	(8,156,947)
	Recharges		(135,000)	0	(135,000)	0	0	(135,000)
	Net Expenditure		50,953	0	50,953	0	0	50,953

<sup>(\*\*\*)</sup> These adjustments relate to the realignment of the Housing Benefits Payments income and expenditure budgets

W1568	Housing Benefit Administration	Isabel Blake	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments (*)	Other Adjustments (***)	Approved Net Budget 20/21
	Expenditure Supplies & Services		13,000	0	13,000	0	(13,000)	0
	Income Government Grants		(106.487)	0	(106.487)	10.000	0	(96,487)
	Net Expenditure		(93,487)	0	(93,487)	10,000	(13,000)	(96,487)

<sup>(\*)</sup> Reduction in the Housing Benefit administration subsidy

<sup>(\*\*\*)</sup> This relates to the movement of a payment collection expenses budget from Housing Benefit Administration to Corporate Management below

	Council Tax Collection	Isabel Blake	19/20 Base Net Budget	19/20 In Year Virements (**)	Final Budget 19/20	MTFS Adjustments	Other Adjustments	Approved Net Budget 20/21
W1571	Income							
WISTI	Government Grants		(85,000)	(15,000)	(100,000)	0	0	(100,000)
	Recharges		(189,500)	87,806	(101,694)	0	0	(101,694)
	Net Expenditure		(274,500)	72,806	(201,694)	0	0	(201,694)

<sup>(\*\*)</sup> The 2019/20 in year virements relate to a budget cleanse exercise - the corresponding entries are shown within Case Management Customer Service & Delivery

	Council Tax Support	Isabel Blake	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments	Other Adjustments	Approved Net Budget 20/21
W1574	Income							
	Government Grants		(56,000)	0	(56,000)	0	0	(56,000)
	Net Expenditure		(56,000)	0	(56,000)	0	0	(56,000)

	Case Management Customer Service and Delivery	Sarah Moody	19/20 Base Net Budget	19/20 In Year Virements (**)	Final Budget 19/20	MTFS Adjustments (*)	Other Adjustments (***)	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Employees		1,144,600	(58,500)	1,086,100	94,900	157,500	1,338,500
W1998	Transport Related		2,800	0	2,800	0	4,100	6,900
	Supplies & Services		72,806	(72,806)	0	0	0	0
	Income							
	Fees & Charges		0	0	0	0	(49,900)	(49,900)
	Recharges		(335,000)	12,000	(323,000)	0	(130,700)	(453,700)
	Net Expenditure		885,206	(119,306)	765,900	94,900	(19,000)	841,800

<sup>(\*)</sup> MTFS staffing costs relate to 2 Planning Enforcement Senior Case Managers (£21.5k), 3 Housing Advice Case Managers (£32.5k) and pay inflation (£40.9k) (\*\*) The in year virements relate to a budget cleanse exercise with Council Tax Collection and 5 Case Managers were redesignated as Specialists in 2019/20

	Specialists Customer Service and Delivery	Catherine Bowen	19/20 Base Net Budget	19/20 In Year Virements (**)	Final Budget 19/20	MTFS Adjustments (*)	Other Adjustments (***)	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W1999	Employees		2,523,800	120,800	2,644,600	146,700	(978,600)	1,812,700
W1999	Transport Related		33,000	3,000	36,000	0	15,800	51,800
	Supplies & Services		9,900	0	9,900	0	(400)	9,500
	Income							
	Recharges		(1,048,600)	(57,800)	(1,106,400)	0	389,100	(717,300)
	Net Expenditure		1,518,100	66,000	1,584,100	146,700	(574,100)	1,156,700

- (\*) MTFS staffing costs relate to the Climate Change Policy Officer (£25k), the Economy Officer (£25k) and pay inflation (£96.7k)
- (\*\*) The in year virements mainly relate to 5 Case Managers who were redesignated as Specialists in 2019/20
- (\*\*\*) The employees savings relate to the reconfiguration of the staffing budgets following the SLT/ELT restructure including creation of the new ELT cost centre

	Landscape Maintenance (External)	lan Luscombe	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments	Other Adjustments	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Premises Related		48,600	0	48,600	0	(48,600)	0
W2300	Supplies & Services		10,100	0	10,100	0	(10,100)	0
	Third Party Payments		92,127	0	92,127	0	(92,127)	0
	Income							
	Recharges		(4,900)	0	(4,900)	0	4,900	0
	Net Expenditure		145,927	0	145,927	0	(145,927)	0

(\*\*\*) These adjustments relate to the reclassification of the budget from the Landscape Maintenance (External) cost centre to Grounds Maintenance shown above

	Senior Leadership Team	Sophie Hosking	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments (*)	Other Adjustments (***)	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W4001	Employees		158,100	0	158,100	(54,300)	309,000	412,800
W4001	Transport Related		3,500	0	3,500	0	0	3,500
	Supplies & Services		625	0	625	0	0	625
	Income							
	Recharges		(62,700)	0	(62,700)	0	(82,300)	(145,000)
	Net Expenditure		99,525	0	99,525	(54,300)	226,700	271,925

- (\*) MTFS saving relates to the SLT/ELT restructure (£60k) partly offset by pay inflation (£5.7k)
- (\*\*\*) These adjustments reflect the grouping of all of the Senior Leadership Team costs into one cost centre for 2020/21 onwards

	Extended Leadership Team	Sophie Hosking	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments	Other Adjustments (***)	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W4002	Employees		0	0	0	0	869,000	869,000
	Transport Related		0	0	0	0	600	600
	Income							
	Recharges		0	0	0	0	(417,300)	(417,300)
	Net Expenditure		0	0	0	0	452,300	452,300

(\*\*\*) This is a new cost centre created for 2020/21 to hold the costs of the Extended Leadership Team

	Corporate Training & Occupational	Andy Wilson	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
I	Health	Alluy Wilson	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
W4004	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
11-004	Employees		3,183	0	3,183	15,000	0	18,183
	Net Expenditure		3,183	0	3,183	15,000	0	18,183
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1	Case Management Service Based Training	Sarah Moody	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments	Other Adjustments (***)	Approved Net Budget 20/21
VV4005	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Employees		0	0	0	0	11,700	11,700
	Net Expenditure		0	0	0	0	11,700	11,700

(\*\*\*) This is a new cost centre created for 2020/21 to hold the costs of staff training for Case Management

W4015	Specialist Service Based Training	Catherine Bowen	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments	Other Adjustments (***)	Approved Net Budget 20/21
VV4015	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Employees		0	0	0	0	12,400	12,400
	Net Expenditure		0	0	0	0	12,400	12,400

(\*\*\*) This is a new cost centre created for 2020/21 to hold the costs of staff training for Specialists

W4041	Internal Audit	Catherine Bowen	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
		Catherine Bowen	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
******	Employees		21,000	0	21,000	800	0	21,800
	Supplies & Services		4,400	0	4,400	0	0	4,400
	Net Expenditure		25,400	0	25,400	800	0	26,200
	'							

	Landline Telephones	Mike Ward	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	Landine relephones	Wike Ward	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
W4082	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Supplies & Services		21,000	0	21,000	0	0	21,000
	Net Expenditure		21,000	0	21,000	0	0	21,000

W4084	ICT Support Contracts	Mike Ward	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments (*)	Other Adjustments	Approved Net Budget 20/21
VV4004	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Supplies & Services		357,384	0	357,384	149,000	0	506,384
	Net Expenditure		357,384	0	357,384	149,000	0	506,384

(\*) FIT project £150k, inflationary pressures of £7k partly offset by reduction in ICT contracts of £8k

	Mobile Phones	Mike Ward	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	Wobile Filones	WIIKE WAIG	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
W4085	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Supplies & Services		14,000	0	14,000	0	0	14,000
	Net Expenditure		14,000	0	14,000	0	0	14,000

	ICT Hardware Replacement	Mike Ward	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	ICT Hardware Replacement	WINE WAIG	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
W4086	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Supplies & Services		42,084	0	42,084	0	0	42,084
	Net Expenditure		42,084	0	42,084	0	0	42,084

	Photocopiers/MFD's	Mike Ward	19/20 Base Net	19/20 In Year	Final Budget	MTFS		Approved Net
	Photocopiers/MFD's	wike waru	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
W4087	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Supplies & Services		10,000	0	10,000	0	0	10,000
	Net Expenditure		10,000	0	10,000	0	0	10,000

	Human Resources CoP	Catherine Bowen	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	Truman Resources Cor	Catherine Bowen	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W4100	Employees		39,600	0	39,600	1,500	(5,500)	35,600
W4100	Supplies & Services		2,640	0	2,640	0	0	2,640
	Income							
	Recharges		(20,000)	0	(20,000)	0	20,000	0
	Net Expenditure		22,240	0	22,240	1,500	14,500	38,240

(\*\*\*) The costs of ELT have been grouped together from 2020/21 and are shown above in the new cost centre 'Extended Leadership Team'

	Legal CoP	Catherine Bowen	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments	Other Adjustments (***)	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W4101	Employees		220,700	0	220,700	7,800	(66,300)	162,200
W4101	Transport Related		800	0	800	0	0	800
	Supplies & Services		18,000	0	18,000	5,000	0	23,000
	Income							
	Recharges		(102,600)	0	(102,600)	0	36,900	(65,700)
	Net Expenditure		136,900	0	136,900	12,800	(29,400)	120,300

(\*\*\*) The costs of ELT have been grouped together from 2020/21 and are shown above in the new cost centre 'Extended Leadership Team'

	Design CoP	Catherine Bowen	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	Design Cor	Catherine Bowen	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
W4102	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Employees		23,800	0	23,800	1,000	8,100	32,900
	Net Expenditure		23,800	0	23,800	1,000	8,100	32,900

	Finance CoP	Catherine Bowen	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments	Other Adjustments (***)	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W4103	Employees		192,100	0	192,100	6,900	(23,100)	175,900
W4103	Transport Related		300	0	300	0	0	300
	Supplies & Services		22,863	0	22,863	5,000	0	27,863
	Income							
	Recharges		(49,500)	0	(49,500)	0	(2,300)	(51,800)
	Net Expenditure		165,763	0	165,763	11,900	(25,400)	152,263

(\*\*\*) The costs of ELT have been grouped together from 2020/21 and are shown above in the new cost centre 'Extended Leadership Team'

W4104	ICT CoP	Catherine Bowen	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments	Other Adjustments (***)	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
	Employees		316,100	0	316,100	11,600	(28,900)	298,800
VV4104	Transport Related		1,100	0	1,100	0	0	1,100
	Supplies & Services		2,259	0	2,259	0	0	2,259
	Income							
	Recharges		(43,480)	0	(43,480)	0	(1,400)	(44,880)
	Net Expenditure		275,979	0	275,979	11,600	(30,300)	257,279

(\*\*\*) The costs of ELT have been grouped together from 2020/21 and are shown above in the new cost centre 'Extended Leadership Team'

	Case Management Support Services	Sarah Moody	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments	Other Adjustments (***)	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W4150	Employees		420,300	0	420,300	15,300	(127,800)	307,800
VV4130	Transport Related		700	0	700	0	0	700
	Supplies & Services		74,300	0	74,300	(1,200)	(33,500)	39,600
	Income							
	Recharges		(177,700)	4,000	(173,700)	0	37,500	(136,200)

	Net Expenditure	317,600	4,000	321,600	14,100	(123,800)	211,900
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\*\*\*) These adjustments relate to the reconfiguration of staffing budgets following the SLT/ELT structure including creation of the Digital Mail Room cost centre

	Case Management Digital Mail Room Sarah Moody	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments	Other Adjustments (***)	Approved Net Budget 20/21
W4155	Expenditure	£'s	£'s	£'s	£'s	£'s	£'s
	Employees	0	0	0	0	44,800	44,800
	Supplies & Services	0	0	0	0	33,500	33,500
	Net Expenditure	0	0	0	0	78,300	78,300

(\*\*\*) This is a new cost centre created for 2020/21 to hold the costs of the Digital Mail Room

	Corporate Management	Pauline Henstock	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments (*)	Other Adjustments (***)	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W4160	Employees		2,500	0	2,500	0	0	2,500
	Supplies & Services		77,648	(10,000)	67,648	28,197	13,000	108,845
	Income							
	Recharges		0	0	0	(10,000)	0	(10,000)
	Net Expenditure		80,148	(10,000)	70,148	18,197	13,000	101,345

(\*) The MTFS adjustments relate mainly to a budget pressure for payment collection fees (£20k) and an income target for corporate consultancy income (£10k) (\*\*\*\*) This relates to the movement of a payment collection expenses budget from the Housing Benefit Administration cost centre above

	ICT Customer Support	Sarah Moodv	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	ICT Customer Support	Saran Woody	Budget	Virements	19/20	Adjustments	Adjustments	Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W4196	Employees		72,100	0	72,100	2,700	3,800	78,600
VV4130	Transport Related		200	0	200	0	0	200
	Income							
	Recharges		(14,200)	0	(14,200)	0	(1,100)	(15,300)
	Net Expenditure		58,100	0	58,100	2,700	2,700	63,500

	Central Service Overheads	Catherine Bowen	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments	Other Adjustments	Approved Net Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W4199	Supplies & Services		9,042	0	9,042	0	0	9,042
	Income							
	Recharges		(900)	0	(900)	0	0	(900)
	Net Expenditure		8,142	0	8,142	0	0	8,142

	Borrowing Costs	Pauline Henstock	19/20 Base Net	19/20 In Year	Final Budget	MTFS	Other	Approved Net
	Borrowing Costs	raulille Helistock	Budget	Virements (**)	19/20	Adjustments	Adjustments	Budget 20/21
	Expenditure		£'s	£'s	£'s	£'s	£'s	£'s
W6040	Capital Charges		1,387,475	(61,900)	1,325,575	0	0	1,325,575
	Income							
	Recharges		0	(27,500)	(27,500)	0	0	(27,500)
	Net Expenditure		1,387,475	(89,400)	1,298,075	0	0	1,298,075

(\*\*) This 2019/20 virement relates to the reconfiguring of the Commercial Property budget between Land and Investment Properties and Borrowing Costs

W6050	Interest & Investment Income	Pauline Henstock	19/20 Base Net Budget	19/20 In Year Virements	Final Budget 19/20	MTFS Adjustments (*)	Other Adjustments	Approved Net Budget 20/21
*******	Income		£'s	£'s	£'s	£'s	£'s	£'s
	Interest		(90,321)	0	(90,321)	(15,000)	0	(105,321)
	Net Expenditure		(90,321)	0	(90,321)	(15,000)	0	(105,321)

(\*) Additional Treasury Management Income from investing an extra £0.5m in the CCLA